Committee: Union Employee Consultation Agenda 5.

Committee Item No.:

Date: 20<sup>th</sup> April 2011 Category

Subject: Corporate Plan Employee Consultation Status Open

Report by: Head of Customer Service and

Performance

Other Officers involved:

Director Chief Executive Officer

Relevant Councillor J E Bennett, Portfolio Holder

Portfolio Holder for Performance and Heritage

Champion

## **RELEVANT CORPORATE AIMS**

The proposed employee consultation impacts on all Corporate Plan aims.

COMMUNITY SAFETY – Ensuring that communities are safe and secure CUSTOMER FOCUSED SERVICES – Providing excellent customer focused services

ENVIRONMENT – Promoting and enhancing a clean and sustainable environment REGENERATION – Developing healthy, prosperous and sustainable communities SOCIAL INCLUSION – Promoting fairness, equality and lifelong learning. STRATEGIC ORGANISATIONAL DEVELOPMENT – Continually improving our organisation.

### **TARGETS**

The proposed employee consultation does not contribute to any specific targets, however it is a review and refresh of the priorities.

### **VALUE FOR MONEY**

Delivering cost effective employee consultation.

## THE REPORT

# **Background**

The Council requires a new Corporate Plan for the period 2011 to 2015 in line with the next civic period.

The 2007 – 2011 plan and the subsequent update in 2010/11 went through significant internal consultation with both officers and elected members. Consultation with the public was limited as the Sustainable Community Strategy had just undertaken a large scale consultation exercise and the Council utilised the information they had gathered.

In consulting and developing the new plan we need to be mindful of both the current budget situation and the need to focus on delivering key services. As such it is anticipated that the new plan will be much more concise and reflective of the changes we need to make to services and the way we need to work in future.

The key to preparing our next Corporate Plan 2011 – 2015 is consulting widely and identifying what is most important to employees, stakeholders and customers.

Attached is a sample 'Make Your Views Count' survey which has already been circulated electronically to employees who have access to email and hard copy to staff based at the Depot.

Similar surveys have been issued to customers, stakeholders and elected members.

Employees are encouraged to complete the survey and return it to the Head of Customer Service and Performance by **Thursday 21**<sup>st</sup> **April 2011**.

We realise that the UECC meeting and the deadline for completion are tight. This survey though forms part of a larger consultation plan.

# **ISSUES FOR CONSIDERATION**

To make sure everyone is aware of the consultation process.

## **IMPLICATIONS**

Financial : None Legal : None

Human Resources: None

## RECOMMENDATION

This report is provided for information.

ATTACHMENT: Yes

FILE REFERENCE: SOURCE DOCUMENT: